

Effective with specimens received December 13, 2023

Suspension of Uva Ursi susceptibility testing on all tests with bacterial and yeast cultures

DDI is suspending the testing of the susceptibility of bacteria and yeast for the natural agent "Uva Ursi" due to QC issues with newer lots. We are committed to ensuring the quality of our results and have experienced significant supply chain issues with obtaining reagents that perform consistently. DDI will continue to test new batches as they become available with the aim of reinstating this agent as soon as possible.